Riphah International University



**Group Members**

* Muhammad Saad Afzal (15180)
* Atizaz Ahmad (15210)
* Qasim Qureshi

**Submitted To**

* Muhammad Shabbir Hassan

**Submitted Date**

**19/12/2017 (Tuesday)**

**Deliverable Tasks**

1. **Description of Proposed System**

We are choosing **Careem,** which is a cab booking applicationas our proposed system because it is an android application therefore pulls great number of users on daily bases due its ease of use and functionality.

1. **Chosen Features**

|  |  |  |
| --- | --- | --- |
| **Sr#** | **Feature** | **Task Designed** |
| 1 | **Fare Estimate** | Estimate the fare of ride from your current location to “**Centaurus Mall**”. |
|  | **Ride Booking** | Book a ride from your current location to “**Giga Mall**”. |
| 3 | **Add Payment Method** | Select **Wallet** as your payment method from payment method selection. |
| 4 | **Add Promo** | Add a promo “**rideagain**” to avail flat Rs.100 discount on your “**Go**” category rides. |
| 5 | **Schedule A Ride** | Schedule a ride from current location to “**Faisal Mosque**”. |
| 6 | **Buy A Package** | Read different packages details specifying the **Kilometers** and additional charges details. |
| 7 | **Update Profile** | Update your current Careem App Sign up Password. |
| 8 | **Get Help Through FAQ** | Get help about **ride cancellation charges** through FAQ section. |
| 9 | **View Ride History** | View the history of your last ride along with fare and drop off location details. |
| 10 | **Get Help Through Customer Service Center.** | Send an email to Careem about **app feedback.** |

1. **Criteria along with sample of population table**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| User ID | Sex | | Age | | | Proficiency in Smart Phones | | | Proficiency in Navigation | Proficiency in Ride Hailing Services |
| M | F | <20 | 20-30 | >40 | Yes/No | | | Yes/No | Yes/No |
| 1 |  |  |  |  |  |  |  |  |  |  |
| 2 |  |  |  |  |  |  |  |  |  |  |
| 3 |  |  |  |  |  |  |  |  |  |  |
| 4 |  |  |  |  |  |  |  |  |  |  |
| 5 |  |  |  |  |  |  |  |  |  |  |
| 6 |  |  |  |  |  |  |  |  |  |  |
| 7 |  |  |  |  |  |  |  |  |  |  |
| 8 |  |  |  |  |  |  |  |  |  |  |
| 9 |  |  |  |  |  |  |  |  |  |  |
| 10 |  |  |  |  |  |  |  |  |  |  |
| 11 |  |  |  |  |  |  |  |  |  |  |
| 12 |  |  |  |  |  |  |  |  |  |  |
| 13 |  |  |  |  |  |  |  |  |  |  |
| 14 |  |  |  |  |  |  |  |  |  |  |
| 15 |  |  |  |  |  |  |  |  |  |  |
| 16 |  |  |  |  |  |  |  |  |  |  |
| 17 |  |  |  |  |  |  |  |  |  |  |
| 18 |  |  |  |  |  |  |  |  |  |  |
| **Total** |  |  |  |  |  |  |  |  |  |  |

1. **Context along with sample of population table**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| User ID | Screen Size | | Map | G.P.S | Time Stress |
| **9” Tablet** | **5” Mobile Screen** |  |
| 1 |  |  |  |  |  |
| 2 |  |  |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |
| 5 |  |  |  |  |  |
| 6 |  |  |  |  |  |
| 7 |  |  |  |  |  |
| 8 |  |  |  |  |  |
| 9 |  |  |  |  |  |
| 10 |  |  |  |  |  |
| 11 |  |  |  |  |  |
| 12 |  |  |  |  |  |
| 13 |  |  |  |  |  |
| 14 |  |  |  |  |  |
| 15 |  |  |  |  |  |
| 16 |  |  |  |  |  |
| 17 |  |  |  |  |  |
| 18 |  |  |  |  |  |
| Total |  |  |  |  |  |

1. **Observations recorded for each user (Edit Please)**

Once we have chosen the users, we are ready to perform usability experiment with them. During the experiment, we should observe the participant, and take notes of interesting events, such as difficulties encountered. We may also perform video recording so that we can view it later in case some events get missed by the evaluator. During the experiment, we should observe the participant, and take notes of interesting events, such as difficulties encountered. We may also perform video recording so that we can view it later in case some events get missed by the evaluator.